



809 South Goliad, Rockwall, Texas 75087

Dear Applicant,

Thank you for your interest in Rockwall County EMS. We thought you might enjoy a little information about our response area and our service.

We are a county-based, private EMS serving the smallest county in the state of Texas; a mere 12 miles by 12 miles, or 144 square mile district that has a mixture of affluent urban population and sparsely populated, rural farmland. Located approximately 20 miles east of downtown Dallas on IH 30, we are one of the fastest growing suburbs of the Dallas metroplex. The population of the County Seat, City of Rockwall is currently near 31,400 with the County's population approximately 76,000. We service two local hospitals and three nursing homes in our district as well as having the county "911" contract. The majority of our call volume is medical calls, primarily cardiac, respiratory and CVA's; the majority of the trauma calls we respond to are motor vehicle collisions.

Our Paramedics utilize top-of-the-line equipment and cutting-edge protocols. From the 12 lead capability given us by our Philips MRx's, to our Bird Avian transport ventilators and Alaris MiniMed IV pumps, to our Rapid Sequence Intubation (RSI) medications we strive to be at the top of the EMS game. Through a close working relationship with LakePointe Medical Center and the new Presbyterian Medical Center of Rockwall, we have been able to foster a trust and comfort level not typically seen in EMS today. Very few items below the medical control line and a fluid, non-cookbook system of protocols allow the Paramedics to be just that, Paramedics. Our Continuing Quality Improvement (CQI) program constantly monitors the needs of the system to allow for growth in the treatment parameters and all Paramedic input is considered in any updates to those parameters. Critical Care level Continuing Education such as classes on ventilator use and blood gasses keeps us ahead of the learning curve in EMS. We simply believe in being "smart paramedics".

We staff our Mobile Intensive Care Units (MICU) with two Paramedics; you will find our only EMT's in our dispatch center. We feel this allows for the best overall patient care and employee satisfaction. We have two MICU's that are staffed 24 hours a day on 24-hours on / 48-hours off schedules and one MICU that is peak staffed Monday through Friday 0800-2000, Saturday 1200-0000, and Sunday 1200-2000 excluding holidays. These units combined, deployed from two stations, average 15 calls per day. Our 24 / 48 crews rotate between the busier Rockwall station and the slower Royse City station every other shift.

With the job market and cost of living in North Central Texas in mind, we have been among the top paying "911", private EMS services in the area. Our Paramedics start at \$32,714 per year regardless of shift (hourly rate differentials are paid) with an automatic \$1,000 per year increase at the end of the six-month probation period. With one year of service under your belt you are rewarded with 96 hours of PTO (paid time off) in your account. After 18 months you are evaluated for an increase of up to \$1,500 per year, which can bring you up to \$35,214 per year. Each employee is provided with major medical insurance and group dental insurance as well as \$20,000 of life insurance coverage. Many other incidentals are provided as well, such as CE, specialty classes, training pay, uniforms, holiday pay, etc.

We typically enjoy a very low turn over rate; however, we are extremely selective when it comes to the people we bring into our family. For this fact we continually find ourselves looking for that individual that stands out; that Paramedic that strives to be the best, that Paramedic that gravitates towards the best...that Rockwall County EMS Paramedic. Are you interested in being among that small group, in being a Rockwall County EMS Paramedic? If so, please request and complete an application and return it to the above address. Thank you again for your consideration of Rockwall County EMS.